



Sketchs Ink Custom Paint and Hydrographics  
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## **Sketchs Ink Limited Lifetime Warranty**

At Sketchs Ink we stand behind our quality workmanship. We offer a limited lifetime warranty so you can feel confident knowing your vehicle/item is being repaired or customized hassle-free. We promise to perform high quality, honest work based on trust and transparency.

This warranty is non-transferrable, and is limited to the cost of the labour and materials to repair defective work only. No additional costs are covered.

### **1. PANEL REPAIRS**

Sketchs Ink offers a warranty period of one(1) year for auto-body panel repair including but not limited to dent pulling, filling and shaping excluding defects which are caused by environmental conditions to which the vehicle/item may be exposed, off road or any other abnormal or extreme use, and subject to the items listed in section(12). Sketchs Ink is not responsible for cracking/defects caused by old body-filler or any work done in the past not performed by Sketchs Ink.

### **2. REPLACEMENT PARTS**

OEM (Original Equipment Manufacturer) parts are parts that are produced by the original equipment manufacturer. Sketchs Ink provides a one(1) year warranty on OEM parts purchased and replaced by Sketchs Ink in their entirety, limited on the occurrence of rust and subject to the items listed in section(12). Aftermarket parts and used parts purchased and replaced by Sketchs Ink are covered under warranty for a period of 90 days or 5000km (whichever comes first). Parts that are brought to Sketchs Ink from a client to be painted, repaired or otherwise worked on, whether OEM, used, or aftermarket are not covered under this warranty. Sketchs Ink offers a limited lifetime warranty on fit and alignment provided the adjacent panels are in good condition and subject to the exclusions in section(12).

### **3. STRUCTURAL REPAIRS**

All materials used by Sketchs Ink in the repair of structural panels are warranted for as long as you own the vehicle/item excluding defects which are caused by environmental conditions to which the vehicle/item may be exposed, off road or any other abnormal or extreme use, and subject to the items listed in section(12). However, if additional or hidden damage that would affect the performance/safe operation of the vehicle/item is found during or after repair, the customer will be responsible for any additional parts or labor required to make the necessary repairs. This warranty excludes any damage from subsequent accidents and is subject to the items listed in section(12).

#### **4. PAINTWORK**

Sketchs Ink provides a limited lifetime warranty on painting, priming, clear coating, and other applicable finishes against peeling, flaking, solvent blistering, hazing, and excessive loss of pigmentation, excluding defects which are caused by environmental conditions to which the vehicle/item may be exposed, off road or any other abnormal or extreme use, and subject to the items listed in section(12). This warranty is only valid when primers/paints/clear coats and other applicable finishes are applied over a factory-finish, raw/unpainted vehicle/item, or a finish done by Sketchs Ink. Sketchs Ink does not cover paintwork applied overtop finishes applied by any individual or business other than the original equipment manufacturer or Sketchs Ink themselves. Sketchs Ink may at its sole option reprime, re-paint, re-clear or replace panels on the specific section or sections on the vehicle/item.

#### **5. VINYL STRIPES & DECALS**

Sketchs Ink offers a limited lifetime warranty on the application and adhesion of decorative stripes and decals, excluding defects which are caused by extreme environmental conditions to which the vehicle/item may be exposed, off road or any unusual purpose and subject to the items listed in section(12). This warranty is only valid if vinyl stripes and decals are applied over a factory-finished vehicle/item or a vehicle/item painted by Sketchs Ink. This warranty does not cover damage to a vehicle/item's finish in the event of attempted removal of vinyl stripes and decals by any party including Sketchs Ink and it's associates. Sketchs Ink may at its sole option re-stripe or re-decal the specific section or sections on the vehicle/item.

#### **6. RUST AND CORROSION**

The design of certain vehicles/items can cause dirt and moisture to accumulate in areas that promote rust/corrosion. The inherent design of the vehicle/item prevents a permanent solution. The re-occurrence of rust/corrosion on any particular vehicle/item is not within the control of Sketchs Ink. Rust/corrosion repairs and materials and labour used in rust/corrosion repairs performed by Sketchs Ink are warranted for a period of 90 days or 5000km (whichever comes first). This warranty does not cover rust/corrosion on adjacent panels, or bleeding/bubbling due to environmental factors such as stone chips, any normal wear and tear that is reasonably expected to occur when operating a vehicle, and subject to the items listed in section(12).

#### **7. COLOUR MATCH & BLENDING**

A colour match can only be warranted to meet a client's acceptance upon delivery of the vehicle and payment. Sketchs Ink offers a limited lifetime warranty on colour-matched work against excessive loss of pigmentation as stated in section(6) and subject to the items in Section(12). In the event a client is advised before commencement of work that a colour will not match, and such advice is noted on the written estimate or work order, Sketchs Ink has predetermined that an exact colour match is impossible, communicated that to the client, and therefore will not be held liable or made to attempt to match the colour again at the shop's expense.

#### **8. HYDROGRAPHIC PRINTING**

Sketchs Ink provides a limited lifetime warranty on hydrographic printing and it's associated finishes against peeling, flaking, solvent blistering, hazing, and excessive loss of pigmentation, excluding defects which are caused by environmental conditions to which the vehicle/item may be exposed, off road or any other abnormal or extreme use, and subject to the items listed in section(12). This warranty is only valid when primers/paints and subsequent hydrographic films are applied over a factory-finish, raw/unpainted vehicle/item or a finish done by Sketchs Ink. Sketchs Ink does not cover paintwork and

hydrographic films applied overtop finishes applied by any individual or business other than the original equipment manufacturer or Sketchs Ink themselves. Sketchs Ink may at its sole option reprime, re-paint, re-dip, re-clear or replace panels on the specific section or sections on the vehicle/item.

## **9. AIRBRUSH ARTWORK**

Sketchs Ink provides a limited lifetime warranty on airbrush artwork against peeling, flaking, solvent blistering, hazing, and excessive loss of pigmentation, excluding defects which are caused by environmental conditions to which the vehicle/item may be exposed, off road or any other abnormal or extreme use, and subject to the items listed in section (12). This warranty is only valid when primers/paints and subsequent airbrushed artwork is applied over a factory-finish, raw/unpainted vehicle/item, or a finish done by Sketchs Ink. Sketchs Ink does not cover paintwork and airbrushed artwork applied overtop finishes applied by any individual or business other than the original equipment manufacturer or Sketchs Ink themselves. If warranted work will be done to repair airbrushed artwork, the client accepts that it is impossible to exactly replicate the damaged artwork, and accepts that Sketchs Ink will take all reasonable steps to ensure the artwork is to the client's satisfaction. Sketchs Ink may at its sole option reprime, re-paint, re-airbrush, re-clear or replace panels on the specific section or sections on the vehicle/item.

## **10. TOUCH-UPS**

A touch-up is when paint and clear coat are applied by hand to small defects on the vehicle/item such as a rock chip. A touchup is a cheap option to hide damage, and is not considered a proper or complete repair. Sketchs Ink offers a 90 day or 5000km (whichever comes first) warranty on touch-ups against peeling, flaking, solvent blistering and excessive loss of pigmentation, subject to the items listed in section(12).

## **11. WARRANTY REPAIRS**

The client shall deliver the vehicle/item to Sketchs Ink for inspection, present this warranty to document the issuance of the warranty, and make the vehicle/item available in a timely manner to perform the necessary repairs. The client shall allow Sketchs Ink a reasonable amount of time/attempts to correct defects in repairs. Sketchs Ink will not provide services or compensation under warranty when repairs are performed without prior authorization from Sketchs Ink. Sketchs Ink reserves the right to repair or replace any defective parts or repairs at its option.

## **12. EXCLUSIONS**

All warrantable repairs listed in this document can be made null and void in certain circumstances. The following exclusions are NOT included in this warranty policy or any of the above sections:

- a. Normal wear and tear that is expected with the standard operation of a vehicle/item, and damage due to environmental factors (ex. Stone chips)
- b. Rust/corrosion not on a spot/panel we have performed rust-repair on within the past 90 days or 5000km (whichever comes first)
- c. Improper maintenance or modification (ex. Improper washing of paint, DIY mods, etc.)
- d. Damage caused by abnormal or extreme use of the vehicle/item
- e. Negligence (including timely reporting of warrantable repairs)
- f. Subsequent damage to the vehicle/item after leaving Sketchs Ink
- g. Acts of God (Fire, hail, theft, vandalism, riot, explosion, lightning, earthquake, windstorm, water, freezing, or flood, etc.)

- h. Repairs not performed by Sketchs Ink. (If repairs/work done by Sketchs Ink is altered by anyone other than Sketchs Ink, this warranty is voided.)
- i. Sketchs Ink will not cover any expenses that may arise due to loss of use of your vehicle/item.
- j. Sketchs Ink and this warranty does not cover any liability to your vehicle, to you, or to others for injury, illness or property damage.
- k. Any and all warrantable repairs listed in this document will be voided if the instructions on the aftercare document (provided upon pickup of vehicle/item) have not been followed.

This written warranty shall not be altered, supplemented, qualified, or interpreted by any prior course of dealings. Sketchs Ink reserves the right to physically evaluate any issues that may arise as a direct result of repairs/modifications done by Sketchs Ink.

For any questions, comments or concerns pertaining to this warranty policy, feel free to contact Sketchs Ink at any time by phone at **(613)-366-2548** or by email at **[contact@sketchsink.com](mailto:contact@sketchsink.com)**